



**Mona School
of Business &
Management**

The University of the West Indies, Mona



JAMAICA
**INSTITUTE
OF FINANCIAL SERVICES**
Promoting Research & Development

Caribbean Executive Leadership Series 2013

Time	Day 1 Wednesday April 24, 2013 Regional HQ, UWI	Day 2 Thursday April 25, 2013 Regional HQ, UWI	Day 3 Friday April 26, 2013 Morgan's Harbour Hotel
8:30am – 9:00am	REGISTRATION		
9:00 am – 9:30 am	Welcome, Introductions & Agenda	Discussion 3 <i>Leveraging information technology for sustainable growth</i>	Discussion 5 <i>The critical socio-economic and political characteristics and trends for today's global and local economy: Imperatives for management and leadership of Jamaica's financial services sector</i>
9:30 am – 12:30 pm	Discussion 1 <i>Results-based leadership for shaping organizational culture</i> Presenters: Professor Neville Ying Dr. Jeannine Comma	Presenter: Dr. Maurice McNaughton	Presenter: Mr Colin Bullock
1:30 pm – 4:30 pm	Discussion 2 <i>Leveraging service supply chains to boost profitability of Financial Services</i> Presenters: Dr. William Lawrence Mr. Ralph Thomas	Discussion 4 <i>Strategy-driven innovation for generating profitable ideas</i> Presenter: Prof. Miguel Carrillo	Presentations by participants on topical issues